## Mao Declaration Exhibit 91

**Trujillo Deposition Transcript** 

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1
                 UNITED STATES DISTRICT COURT
 2
               NORTHERN DISTRICT OF CALIFORNIA
 3
     CHASOM BROWN, WILLIAM BYATT, ) Case No.
 4
     JEREMY DAVIS, CHRISTOPHER ) 5:20-cv-03664-LHK-
 5
     CASTILLO, and MONIQUE TRUJILLO ) SVK
     individually and on behalf of
                                     )
 6
     all other similarly situated,
                                     )
 7
              Plaintiffs,
 8
              vs.
 9
     GOOGLE LLC,
10
              Defendant.
11
12
13
            VIRTUAL VIDEOCONFERENCE VIDEO-RECORDED
14
                DEPOSITION OF MONIQUE TRUJILLO
15
16
                   Friday, February 11, 2022
       Remotely Testifying from Los Angeles, California
17
18
19
2.0
21
2.2
23
       Reported By:
24
       Hanna Kim, CLR, CSR No. 13083
       Job No. 5077549
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              Plaintiffs,
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              vs.
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     GOOGLE LLC,
10
              Defendant.
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12
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14
               Virtual videoconference video-recorded
               deposition of MONIQUE TRUJILLO, remotely
15
               testifying from Los Angeles, California,
16
               taken on behalf of the Defendant, on
17
18
               Friday, February 11, 2022, before Hanna
               Kim, CLR, CSR No. 13083.
19
2.0
21
2.2
2.3
2.4
25
                                                   Page 2
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1	A. Yes, I'm familiar.	
2	Q. And do you read privacy policies of the	
3	companies whose websites you visit online?	
4	A. Yes, I do.	
5	Q. Okay. Is that an additional precaution	09:58:48
6	that you take, for example, reading the privacy	
7	policies of the websites that you visit?	
8	A. Yes.	
9	Q. Would you say that you read the privacy	
10	policies of most websites that you visit, some, or	09:59:06
11	none?	
12	A. Most.	
13	Q. Approximately how many times do you do	
14	that in a given week?	
15	A. In a given week, that's I read the	09:59:23
16	privacy policies when there's an initial account	
17	setup or if there's an update.	
18	Q. And how would you know whether there's an	
19	update to a website's privacy policy?	
20	A. I will receive an alert.	09:59:51
21	Q. Do you always do you know if you if	
22	every website that you visit sends alerts when	
23	their privacy policies are updated?	
24	A. I don't know if every websites [sic] sends	
25	a updated policy.	10:00:11
		Page 36

1	Q. But you imagine that some send such				
2	notifications; right?				
3	A. I've seen updated policies. I've received				
4	them, but I don't know if every website does that				
5	or how often they do it.	10:00:33			
6	Q. Okay. Well, it sounds like you have a				
7	habit of reading privacy policies.				
8	Is that a fair characterization of what				
9	you just described to me?				
10	A. I don't know if I would say "a habit," but	10:00:45			
11	it is something I read when it's initially				
12	presented to me to move forward.				
13	Q. And let's say it's it's not presented				
14	to you in the context of an account creation				
15	process.	10:01:12			
16	Would you, nonetheless, view a privacy				
17	policy that's on a a a website that you				
18	visit?				
19	A. It depends on the website.				
20	Q. And how would you decide which websites'	10:01:36			
21	privacy policies you might want to review and				
22	which ones you maybe don't need to?				
23	A. Well, for example, if I'm on the Ralphs				
24	supermarket website, I wouldn't read their privacy				
25	policy.	10:02:05			
		Page 37			

1	Q. Why is that?	
2	A. Because I'm looking for groceries, and it	
3	isn't anything personal.	
4	Q. But you might consider content on another	
5	website to be personal; is that right?	10:02:33
6	A. Correct.	
7	Q. But contents through that that's	
8	created in the context of browsing on a site like	
9	Ralphs, for example, your view, it's not necessary	
10	to review the privacy policy because you're not	10:02:50
11	looking for anything personal; is that right?	
12	A. That's right. If it's just water, fruit,	
13	vegetables, that's not personal to me.	
14	Q. Okay. Is it important for you to know	
15	what type of information the websites that you are	10:03:25
16	visiting collect, or does it depend on the	
17	specific website, for example?	
18	A. If a website is collecting my information,	
19	it is important for me to know.	
20	Q. Okay. So if Ralphs, for example, is	10:03:48
21	collecting your information while you're browsing	
22	for grocery, let's just say	
23	MS. BAEZA: Objection. Form.	
24	BY MS. CRAWFORD:	
25	Q is it important for you	10:03:57
		Page 38

1	MS. BAEZA: Objection. Form. Vague as to	
2	"data form" [sic].	
3	BY MS. CRAWFORD:	
4	Q. You can answer.	
5	MS. BAEZA: "Data flow." My apologies.	10:57:09
6	THE WITNESS: No, I'm not.	
7	BY MS. CRAWFORD:	
8	Q. Okay. So then in the lawsuit that's been	
9	filed in this case, the basic allegation is that	
10	when you visit a website like Williams-Sonoma	10:57:23
11	using incognito mode, you were led to believe that	
12	Williams-Sonoma would not share or Google would	
13	not receive information from your private browsing	
14	session.	
15	When you visit websites like	10:57:46
16	Williams-Sonoma, this specific disclosure let	
17	me know if this is your understanding this	
18	specific disclosure says Williams-Sonoma is	
19	sharing your information with Google. That is the	
20	same information that you've alleged Google	10:58:03
21	improperly collected in the context of your	
22	lawsuit; isn't that right?	
23	A. No, that's not right.	
24	Q. What kind of information are you alleging	
25	Google has collected on you without your consent,	10:58:18
		Page 65

1	if not from your visits on third-party websites?	
2	A. Google I wasn't led to believe. It is	
3	clearly in Google's privacy policy that if I'm in	
4	incognito mode, my information will not be	
5	collected by Google.	10:58:43
6	Q. And that's what you believe the privacy	
7	policy says specifically?	
8	MS. BAEZA: Objection. Form. Asked and	
9	answered.	
10	THE WITNESS: Yes, that's what the privacy	10:59:05
11	policy says specifically.	
12	BY MS. CRAWFORD:	
13	Q. Okay. So we're going to pull up the	
14	privacy policy. And I'm going to ask, when I do	
15	that, that you point me to exactly where it says	10:59:14
16	that within the text of the disclosure.	
17	But before we get there, I want to ask a	
18	couple questions about the type of personal	
19	information that you are suing Google for having	
20	received.	10:59:32
21	Are you aware of the Complaint that was	
22	filed in this case?	
23	A. Yes.	
24	Q. Okay. And I'm reading from the Complaint,	
25	quote, "This lawsuit concerns Google's	10:59:43
		Page 66

1	A. Yes, I ha	ve seen ads for Macy's and	
2	Target.		
3	Q. Have you	ever clicked on those ads?	
4	A. Yes.		
5	Q. Okay. I	want to ask a couple questions	12:24:38
6	now about your use	e of the Chrome browser, which,	
7	as you know, is at	the heart of this lawsuit.	
8	To the be	est of your recollection,	
9	Ms. Trujillo, when	did you first start using	
10	Chrome?		12:24:58
11	A. I would s	ay around 2008.	
12	Q. What did	you like about Chrome when you	
13	started using it i	n 2008?	
14	A. The Googl	e search engine.	
15	Q. Okay. An	ything else?	12:25:26
16	A. I preferr	ed Chrome over the browser I had	
17	at the time in 200	8, which I think was I can't	
18	recall what I c	an't recall the other browser,	
19	but I I did	when I discovered Chrome, I did	
20	prefer it.		12:26:11
21	Q. Does Safa	ri jog your memory any? You	
22	might have		
23	A. No, it's	not Safari.	
24	Q. You might	have submitted dis it's not	
25	Safari. Okay.		12:26:18
			Page 114

1	I was going to say you might have		
2	submitted discovery responses in this case where		
3	you listed Safari as another browser that you've		
4	used, so I just thought I'd mention that.		
5	But it wasn't Safari that you were using	12:26:29	
6	prior to 2008?		
7	A. I've used Safari, but in 2008 I can't		
8	recall what I was using.		
9	Q. Okay.		
10	A. It just	12:26:38	
11	Q. And		
12	A. Chrome was		
13	Q. I'm sorry. Go ahead.		
14	A. Chrome was new to me, and I liked it.		
15	Q. And I think you mentioned having	12:26:45	
16	discovered Chrome. Can you tell me how you		
17	discovered the browser?		
18	A. I don't know who it was. It was a a		
19	friend or a loved one said, "Why are you using		
20	that browser? You should" it was it was	12:27:08	
21	suggested to me.		
22	Q. Okay. Someone suggested that you switch		
23	from the browser you were using prior to 2008 or		
24	into up to 2008 on to Chrome. And safe to say		
25	you did that?	12:27:25	
		Page 115	

1	Α.	Yes.	
2	Q.	Tried it out for a bit?	
3	Α.	Yes.	
4	Q.	Safe to say you enjoyed the experience?	
5	Α.	Yes. And I found over time that some	12:27:34
6	in the wo	orkplace, I had to have or they were	
7	using pr	imarily Chrome.	
8	Q.	Okay. So was that beneficial to you, in	
9	any way?		
10	A.	Yes, it was beneficial because I could	12:27:59
11	access tl	ne different services.	
12	Q.	And what services do you have in mind or	
13	were you	using back then?	
14	A.	Being able to browse the web at a decent	
15	pace or a	a decent speed.	12:28:30
16	Q.	Okay. Anything else beyond using the	
17	Chrome b	rowser in terms of the Google services	
18	that you	just mentioned?	
19	A.	Anything else such as?	
20	Q.	You mentioned that it was beneficial	12:28:55
21	because y	you could access the different services.	
22	Α.	Mm-hmm.	
23	Q.	So I'm wondering, besides using Chrome to	
24	browse tl	ne web, were there any other Google	
25	services	that you had in mind?	12:29:05
			Page 116

1	A. Gmail.	
2	Q. Okay. Anything else? It's okay if if	
3	you if you don't have anything. Again, it's	
4	not designed to be a memory test. If you happen	
5	to know.	12:29:32
б	A. Gmail, Google search.	
7	Q. Okay. So you used Chrome in 2008. You	
8	used it in the years that followed as well; is	
9	that is that right?	
10	A. Yes.	12:29:51
11	Q. Okay. Do you still use Chrome to this	
12	day?	
13	A. Yes.	
14	Q. Okay. How often would you say that you	
15	use Chrome this year, in 2022? Do you use it	12:30:01
16	every day, a couple times per week, or on some	
17	other cadence?	
18	A. On a daily basis.	
19	Q. Okay. Do you use Chrome in both modes,	
20	incognito and a non-incognito mode daily?	12:30:22
21	A. It depends on what I'm looking at or what	
22	I'm visiting. I'll use incognito if I want it to	
23	be private. And that varies from day-to-day.	
24	Q. Okay. When did you first start having	
25	concerns, Ms. Trujillo, about Google's collection	12:30:48
		Page 117

1	about your data?
2	A. I would say six or seven years ago when I
3	started using incognito, I started noticing
4	things. And when I read the article about Google
5	tracking information while I'm in incognito mode, 12:31:36
6	it really resonated with me because it angered me
7	that this was affecting my privacy and my
8	browsing.
9	Q. Okay. And you started using Chrome in
10	2008. When did you start using incognito mode for 12:31:58
11	Chrome?
12	A. About 2015, 2016 2016.
13	Q. Any reason why you weren't using incognito
14	mode to safeguard your privacy online before 2015?
15	A. It was 2016. And I hadn't known about 12:32:21
16	incognito mode before then.
17	Q. So from 2008 to 2016, that eight-year
18	entire eight-year period where you were using
19	Chrome, you were not aware that there was a
20	feature in the browser called "incognito mode"? 12:32:42
21	A. That's correct, I was not aware.
22	Q. Okay. And is it your testimony that at no
23	point prior to 2016 did you review sorry, did
24	you use Chrome in incognito mode?
25	A. That's correct. Before that time, I had 12:33:02
	Page 118

1	not used incognito mode because I did not know	
2	about incognito mode.	
3	Q. Okay. And when you first started using	
4	incognito mode in 2016, did you trust the browser	
5	with your personal data? 12:33:20	)
6	A. Yes.	
7	Q. Why is that?	
8	A. Because the privacy policy said that I was	
9	in control and that when I was in incognito mode	
10	that my information would not be collected. 12:33:43	l
11	Q. Okay. And and, again, we're going to	
12	get to the privacy policy and incognito the	
13	incognito screen in a minute. And I'm going to	
14	ask that when we talk through that disclosure, you	
15	show me where in there it contains that specific 12:33:59	9
16	representation.	
17	But until then, let me ask just a couple	
18	more questions about your browsing history.	
19	You mentioned using Safari and Chrome.	
20	Are you aware of any other browsers you've used 12:34:19	9
21	within the past decade? Would Internet Explorer,	
22	for example, be a browser you might have used?	
23	A. Internet Explorer, yes.	
24	Q. Was that the one you were using back in	
25	2008? 12:34:42	2
	Page 119	

1	we're driving and somebody doesn't have good	
2	reception, then they'll use my phone or just	
3	sharing in that way.	
4	Q. Okay. Has anyone ever used any of those	
5	devices to browse the internet? 12:39:05	
6	A. Yes.	
7	Q. In addition to making calls?	
8	A. Yes.	
9	Q. Have you logged into your Gmail account	
10	using each of those devices at any point? 12:39:19	
11	A. Each of them, yes.	
12	Q. Okay. Now, for the other browsers that we	
13	just covered, Safari, Internet Explorer, do you	
14	know whether you've ever reviewed their privacy	
15	policies? 12:39:44	
16	A. Yes, I've reviewed them.	
17	Q. And what was your impression after	
18	reviewing the privacy policies of those browsers?	
19	A. My impression was that they were stating	
20	what the company what their contract is. 12:40:16	
21	Q. Any noticeable differences between the	
22	policies of those browsers and Google's policies,	
23	for example?	
24	A. Yes.	
25	MS. BAEZA: Objection to the to the 12:40:48	
	Page 122	

		$\overline{}$
1	extent this asks for a legal conclusion.	
2	BY MS. CRAWFORD:	
3	Q. You can answer.	
4	A. Yes. The difference is that in Google's	
5	privacy policy, it specifically says that I'm in 12:41:09	
6	control and when I'm in cog incognito mode, my	
7	information will not be collected.	
8	Q. Do you have an understanding of what types	
9	of information Google receives when you browse the	
10	web in a private browsing mode? 12:41:32	
11	MS. BAEZA: Objection. Form. Asked and	
12	answered.	
13	You can answer.	
14	THE WITNESS: Anything collected from me	
15	is my information. 12:41:53	
16	BY MS. CRAWFORD:	
17	Q. Okay. Let's let's say you're in	
18	incognito mode and you visit google.com. Do you	
19	think Google would receive any data associated	
20	with that query that you've made on google.com? 12:42:06	
21	A. Do I think Google would receive any	
22	information?	
23	Q. Yes.	
24	If you ran a query on google.com, do you	
25	think Google would receive information in 12:42:25	
	Page 123	

1	Q. And you would like to remain private to	
2	the websites you visit; yes?	
3	A. Yes. If I'm in incognito mode, yes, I	
4	want to remain private.	
5	Q. Okay. Now before you were contacted by 02:11:40	
6	counsel or before you contacted counsel to	
7	participate in this case, did you have an	
8	understanding of what incognito mode does?	
9	MS. BAEZA: Objection. Form. Vague.	
10	Compound. 02:11:57	
11	THE WITNESS: My understanding of	
12	incognito mode was that I would my information	
13	wouldn't be shared. I would be private.	
14	BY MS. CRAWFORD:	
15	Q. And where did you learn that? 02:12:25	
16	A. In the privacy policy.	
17	Q. Any other documents or disclosures?	
18	A. The privacy policy, it clearly states that	
19	I will stay private on the splash screen.	
20	Q. Can you take a look at what's been marked 02:13:15	
21	Exhibit 4. That should be a copy of the splash	
22	screen.	
23	Can you let me know when you have that in	
24	front of you?	
25	A. Yes, one moment. 02:13:30	
	Page 146	

1	Q. Ms. Trujillo, you testified that your	
2	understanding of incognito mode was that your	
3	information would not be shared.	
4	Do you remember that testimony?	
5	A. I do remember that, but I did not refer to 02:	16:49
6	the splash screen.	
7	Q. And can you tell me why you didn't refer	
8	to the splash screen?	
9	A. Why I did not refer to the splash screen?	
10	Q. Yes. 02:	:17:07
11	Does the splash screen state anywhere on	
12	here that your information wouldn't be shared?	
13	A. It states it in the privacy policy.	
14	Q. So then just to make sure I get a clear	
15	answer to my question, yes or no, does the splash 02:	:17:36
16	screen state that your information won't be	
17	shared?	
18	MS. BAEZA: Objection. Form. Vague.	
19	Shared with who?	
20	BY MS. CRAWFORD: 02:	17:51
21	Q. You can answer.	
22	A. The splash screen says that my activity,	
23	not my information, my activity will be shared or	
24	may be visible to websites, my employer, school,	
25	internet service provider, but the Google privacy 02:	:18:14
	Page	149

1	policy doesn't say that my activity will be	
2	visible to Google or information in collected	
3	and shared. And the privacy policy says across	
4	all services.	
5	Q. Ms. Trujillo, we'll get to the privacy	02:18:37
6	policy in a second. I'm asking a very specific	
7	question about this disclosure here, the incognito	
8	screen, the one that's in front of you.	
9	Does the incognito screen say anywhere in	
10	here that your information won't be shared; yes or	02:18:52
11	no?	
12	MS. BAEZA: Objection. Form. Asked and	
13	answered.	
14	BY MS. CRAWFORD:	
15	Q. Your answer, Ms. Trujillo?	02:19:15
16	A. No, it does not say that it will be my	
17	information will be shared and collected.	
18	Q. So your information won't be shared?	
19	MS. BAEZA: Objection. Form. Asked	
20	asked and answered. Mischaracterizes prior	02:19:34
21	testimony. And vague.	
22	MS. CRAWFORD: I think the record's clear	
23	on this point.	
24	BY MS. CRAWFORD:	
25	Q. Ms. Trujillo, do you believe that you	02:19:44
		Page 150

1	entered a contract with Google?	
2	A. Yes.	
3	Q. When did you enter that contract?	
4	A. My initial setup of my account.	
5	Q. What does your contract with Google	02:20:05
6	consist of?	
7	A. It consists of the privacy policy, terms.	
8	Q. Anything else?	
9	A. Terms. Mainly my concern is the privacy	
10	policy and the terms.	02:20:46
11	Q. Okay. Privacy policy and the terms of	
12	service. No other con no other documents in	
13	your opinion form the basis of the contracts that	
14	you formed with Google?	
15	MS. BAEZA: Objection to form. Calls for	02:21:03
16	a legal conclusion.	
17	BY MS. CRAWFORD:	
18	Q. Your understanding, Ms. Trujillo, as to	
19	what documents form the contract that you have	
20	with Google. Are there any other documents beyond	02:21:15
21	the terms of service and the privacy policy?	
22	MS. BAEZA: Same objection.	
23	THE WITNESS: I cannot name all the	
24	documents in the contract.	
25	BY MS. CRAWFORD:	02:21:41
		Page 151

1	Q. So you believe that there are additional
2	documents beyond the terms of service and the
3	privacy policy that you have a a contract with
4	Google based on?
5	A. A contract. The contract that I know that 02:21:48
6	I have with Google is the privacy policy and
7	the the terms.
8	Q. Okay. I'd like to introduce as Exhibit 5
9	Tab 18.
10	(Trujillo Deposition Exhibit 5 was 02:22:25
11	marked.)
12	BY MS. CRAWFORD:
13	Q. Ms. Trujillo, we're going to be loading
14	for you your Google account subscriber
15	information. 02:22:38
16	In just a moment, please refresh the
17	Exhibit Share site on your end, and let me know
18	when this document is up and open and in front of
19	you.
20	A. Okay. I have it open. 02:23:13
21	Q. Okay. Take a a moment to look at this
22	document, and let me know when you're done.
23	A. (Witness reviews.)
24	Okay.
25	Q. Do you see in the first set of bullets 02:23:49
	Page 152

1	meaning that other people who use this device won't see	
2	my activity. That's what I think this says.	
3	Q. BY MR. BROOME: Got it. All right.	
4	So when you see those two the	
5	withdrawn.	14:25:24
6	The next sentence says: "However, downloads and	
7	bookmarks will be saved. Learn more."	
8	You see that?	
9	A. Yes, I see it. It's written here on the splash	
10	screen.	14:26:13
11	Q. Yeah. And there's a the "learn more" is in	
12	blue; right? And that can be you understand that	
13	means it hyperlinks to some other page?	
14	A. Right.	
15	Q. Have you clicked on that link?	14:26:24
16	A. I I don't know when, but I think I have, and	
17	I've I've I'm somewhat familiar with it. I'm	
18	not I'd have to review it to see I'd have to click	
19	on it now to make sure it jars my memory.	
20	Q. Okay.	14:26:37
21	A. But the splashing is pretty specific, like it	
22	says it all right here. It has, at the beginning, a	
23	little man that is in like a little piece in disguise.	
24	Then it says: "You've gone Incognito." Then it says:	
25	"Now you can browse privately and other people who use	14:26:55
		Page 153

1	this device won't see your activity."	
2	It says: "However, downloads and bookmarks will	
3	be saved." It doesn't say where, but it says saved.	
4	"Chrome won't save the following information: Your	
5	browser history." It says it right here on the page.	14:27:15
6	"Cookies and site data." It says it right here on this	
7	page. "Information entered in forms." It says it right	
8	here on the page. And logically, it says activity might	
9	be visible to websites you visit. Of course, if you go	
10	to Lowe's and you want to buy a shovel, they're going to	14:27:28
11	see you went to Lowe's and wanted to buy a shovel.	
12	But what's precariously what's dangerously	
13	not on here is that it doesn't say that Google will still	
14	see your activity. It doesn't say that Google will	
15	record your activity and Google will use that and	14:27:41
16	monetize it. That's not written here under your activity	
17	might still be visible to. It's left off what Google's	
18	there. So that's what I see when I see this page.	
19	Q. Thank you for that.	
20	Let me ask my question again: Have you clicked	14:27:57
21	on that link?	
22	MR. MCGEE: Asked and answered. Objection.	
23	THE WITNESS: I believe I have. I believe I	
24	have, and I don't recall when.	
25	Q. BY MR. BROOME: Earlier I think you said that	14:28:10
		Page 154

1	creat the creation of your Google account?	
2	A. Yes, it does.	
3	Q. And do you see at the very bottom,	
4	underneath "Terms of Service" or next to the	
5	"Terms of Service," it says, "Please check the 02:33:55	
6	Google Account information you've entered above	
7	and review the Terms of Service below"? [As read]	
8	Do you see that?	
9	A. Yes.	
10	Q. And then there is a text box underneath 02:34:04	
11	that reads "Google Terms of Service"?	
12	A. Yes, I see it.	
13	Q. Do you also see underneath that the	
14	words "By clicking on 'I accept' below you are	
15	agreeing to the Terms of Service above and both 02:34:22	
16	the Program Policy and the Privacy Policy"?	
17	Do you see that?	
18	A. Yes.	
19	Q. Do you recall whether you read through the	
20	terms of service that were presented here at that 02:34:35	
21	time, at the time at which you created your Google	
22	account?	
23	A. I did read through.	
24	Q. Okay. And do you recall whether you did	
25	the same thing for the privacy policy? 02:34:48	
	Page 159	

1	A. I did read through.	
2	Q. So you read through both the terms of	
3	service and the privacy policy in connection with	
4	the creation of your Google account; is that	
5	right?	02:35:05
6	A. Yes, that's right.	
7	Q. And you did that did you do that before	
8	hitting "I accept. Create my account," the button	
9	that appears at the very bottom at the very	
10	bottom of the screen here?	02:35:17
11	A. Yes.	
12	Q. All right.	
13	I'm now going to be showing you and	
14	introducing as Exhibit 7, a copy of Google's terms	
15	of service that were in effect from April 16th of	02:35:30
16	2007 to February 29th of 2012.	
17	(Trujillo Deposition Exhibit 7 was	
18	marked.)	
19	BY MS. CRAWFORD:	
20	Q. Please refresh your screen and let me know	02:35:41
21	when you have that open in front and in front	
22	of you.	
23	A. I will let you know.	
24	Q. Thank you.	
25	A. Okay. I have it open.	02:36:04
	1	Page 160

1	Q. Mm-hmm.	
2	A it references the the Google privacy	
3	policy.	
4	Q. Correct. And we're going I'm going to	
5	show you that in a second, but I'm asking you	02:43:20
6	about private browsing mode specifically.	
7	Does this section or any other section in	
8	the terms of service mention private browsing	
9	mode; yes or no?	
10	A. And it protects your privacy	02:43:40
11	THE COURT REPORTER: Excuse me, I don't	
12	know if you're reading into the record.	
13	THE WITNESS: Oh. No, I'm reading out	
14	loud to myself.	
15	It's from what I see here, it's privacy	02:44:22
16	and your personal information. It says that my	
17	personal information will be and my privacy will	
18	be protected, and this all falls under my privacy	
19	protection in the privacy policy. I	
20	BY MS. CRAWFORD:	02:44:54
21	Q. Okay. So then it sounds as though the	
22	answer to my question is, no, private browsing	
23	mode is not mentioned in this document, but there	
24	is a reference to privacy in the privacy policy;	
25	is that right?	02:45:05
	F	age 166

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1
               MS. CRAWFORD: Tracy, let's go ahead and
2
      mark as -- I think we might have marked as
 3
      Exhibit 8, Tab12; is that right?
               MS. GAO: That should be Exhibit Number 9.
 4
                                                             03:26:53
5
      Oh -- sorry.
6
               MS. BAEZA: Responses and objections, is
7
      that -- I think that's 9.
8
               MS. CRAWFORD: To the -- to the RFAs?
               MS. BAEZA: Yeah, I see that as 9.
9
               MS. CRAWFORD: Okay. Ms. -- thank you. 03:27:06
10
      Appreciate that.
11
12
                (Trujillo Deposition Exhibit 9 was
13
               marked.)
      BY MS. CRAWFORD:
14
15
               Ms. Trujillo, can you open up Exhibit 9, 03:27:11
      which are your responses and objections to RFAs
16
17
      that were served in the course of this litigation.
18
          Α.
               Okay. I have Exhibit 9 open.
19
               Okay. Now, can you scan -- if you scroll
20
      down to your -- to the second page of this
                                                    03:27:34
      document, page 2, lines 8 through 12,
21
22
      approximately, do you see where it says:
23
      "Plaintiff Trujillo admits that, when she opened
24
      her Google account, she recalls the disclosures in
      the Privacy Policy promising that Google would not 03:27:58
25
                                                          Page 181
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1	intercept and collect" "collect her private	
2	browsing activity." [As read]	
3	Do you see that quoted language here?	
4	A. Tell me exactly what lines, again, you're	
5	reading. 03:28:22	
6	Q. In between line 5 and 6, that is	
7	where "Plaintiff Trujillo admits" again, and the	
8	quoted language ends in between lines 11 and 12.	
9	A. Google. (Reading.)	
10	Q. Are you done reading? 03:29:18	
11	A. No.	
12	Q. Okay. Just let me know when you are,	
13	please.	
14	A. I will.	
15	(Witness reviews.) 03:29:27	
16	Okay. I'm done reading.	
17	Q. Okay. So here this says that you recall a	
18	disclosure at the time you signed up for your	
19	account in 2009, you re reviewed the	
20	disclosures in the privacy policy promising that 03:29:56	
21	Google would not intercept and collect private	
22	browsing activity.	
23	Can you point me to where in the privacy	
24	policy that you have in front of you it says that	
25	Google would not intercept and collect your 03:30:10	
	Page 182	

1	private browsing activity?
2	A. That I have in front of me?
3	Q. Yes. This this
4	A. My
5	Q. Mm-hmm. Sorry. Go ahead. 03:30:23
6	A. My documents, my tangible documents or
7	what you're putting on the screen?
8	Q. What's on the screen because this
9	exhibit this sentence here says that you recall
10	disclosures in the privacy policy at the time you 03:30:39
11	signed up for your account.
12	And so, I'm just asking a simple question.
13	What disclosures do you recall from this privacy
14	policy that's on the screen in front of you that
15	says Google won't collect your private browsing 03:30:56
16	data?
17	A. I can't recall.
18	Q. Okay. So this statement here says that
19	you can recall, but it seems as though you're
20	saying you can no longer recall the disclosures 03:31:07
21	making that promise within this document; is that
22	correct?
23	A. I recall agreeing to the privacy policy.
24	What the privacy policy exactly said, I cannot
25	recall. 03:31:25
	Page 183

1	about right now.	
2	Counsel, your objection standing	
3	objection is noted for the record. If we could,	
4	please, let's move on.	
5	BY MS. CRAWFORD:	03:43:58
6	Q. Ms. Trujillo, can you tell me where in	
7	this document that you have in front of you, the	
8	printed document in front of you or the electronic	
9	copy that's on the screen, where does it say in	
10	here that Google promises when I'm in incognito	03:44:08
11	mode, my information will not be collected?	
12	A. It says it in the privacy policy, in the	
13	one, two, three, four fifth paragraph, "and	
14	across our services."	
15	Q. Can you tell me what page you're looking	03:44:35
16	at? I'm sorry.	
17	A. Page 1.	
18	Q. Okay. So you're talking about the	
19	sentence that reads: "And across our services,	
20	you can adjust your privacy settings to control	03:44:51
21	what we collect and how your information is used";	
22	is that right?	
23	A. That's right.	
24	Q. Okay. And so you interpret this sentence	
25	to mean that you can adjust your privacy settings	03:45:04
		Page 193

1	to mean that Google will not collect your
2	information?
3	A. I'm not interpreting it. It clearly says
4	that when I'm in incognito mode, my information
5	will not be collected. 03:45:23
6	Q. Where but that's I think that's the
7	issue. Ms. Trujillo, I'm trying to figure out
8	where, exactly, it says that.
9	Where do you see the word "incognito" in
10	the one sentence that you just pointed me to on 03:45:37
11	page 1 of this document?
12	A. It's in the previous sentence.
13	Q. Okay. "You can also choose to browse the
14	web privately using Chrome in incognito mode."
15	Where in that sentence does it say that 03:46:00
16	Google will not get data from your private
17	browsing session?
18	A. In the same sentence, "You can also choose
19	to browse the web privately in Chrome in incognito
20	mode." 03:46:27
21	Q. Right.
22	But nothing in that sentence says that
23	Google won't get information if you are browsing
24	the web privately using Chrome in incognito mode.
25	Do you have a different understanding? 03:46:39
	Page 194

1	And if so, what is the basis for that	
2	understanding?	
3	MS. BAEZA: Objection. Form. Compound.	
4	Asked and answered.	
5	BY MS. CRAWFORD:	03:46:48
6	Q. Please respond, Ms. Trujillo.	
7	A. The privacy policy says that I am in	
8	control, and when I am in incognito mode, my	
9	information will not be collected.	
10	Q. Where does it say that specifically, your (	03:47:02
11	information will not be collected?	
12	MS. BAEZA: Objection. Form. Asked and	
13	answered.	
14	BY MS. CRAWFORD:	
15	Q. Your response, Ms. Trujillo? (	03:47:29
16	A. I can adjust my privacy settings to	
17	control what we collect. So I can my privacy	
18	setting, if I'm in incognito mode, Google should	
19	not be able to collect my information because I	
20	have chosen in my control, I have chosen to be	03:47:49
21	in private mode.	
22	Q. Right.	
23	Now, I think I just heard you to say two	
24	things. One is your privacy setting's in	
25	incognito mode?	03:48:06
	Pag	ge 195

1	A. I'm sorry?	
2	Q. Are you identifying incognito mode as a	
3	privacy setting?	
4	A. Yes, I am.	
5	Q. Okay. That's the first question. 03:48:19	
6	And then the second question I have is	
7	you said, "Google should not be able to collect my	
8	information."	
9	Is it your belief that Google says here	
10	that it will not collect your information or that 03:48:32	
11	you believe it should not do so?	
12	MS. BAEZA: Objection. Form. Compound.	
13	BY MS. CRAWFORD:	
14	Q. You can answer, Ms. Trujillo.	
15	A. I did not say Google should not. I said 03:48:47	
16	Google promises not to collect my information when	
17	I'm in incognito mode.	
18	Q. Okay. Per perhaps you misspoke. I'm	
19	reading directly from the record here where it	
20	says, quote, "Google should not be able to collect 03:49:07	
21	my information because I have chosen in my	
22	control, I have chosen to be in private mode."	
23	So do you mean that Google represented	
24	that it wouldn't collect it or that, as you stated	
25	previously, Google should not be able to collect 03:49:23	
	Page 196	

1	A. Well, it's incomplete because I cannot	
2	click and open the link.	
3	Q. That's fair and fine, but I'm asking if	
4	you see any references to "incognito" here. You	
5	had mentioned that it was a specific privacy	03:53:40
6	control.	
7	Does it appear as one of the five privacy	
8	controls listed on this page?	
9	A. I don't know	
10	MS. BAEZA: Objection just one moment.	03:53:48
11	Sorry, Monique. Let me just insert my objection.	
12	Objection. Form. Mischaracterizes	
13	testimony. She said "privacy setting."	
14	MS. CRAWFORD: I think the record speaks	
15	for itself.	03:54:04
16	MS. BAEZA: I agree.	
17	BY MS. CRAWFORD:	
18	Q. Ms. Trujillo, so just to confirm, do you	
19	see "incognito" mentioned anywhere on this list	
20	here?	03:54:17
21	A. I can't answer that because I don't have	
22	the full avail I don't have all the	
23	information available to me. I can't open the	
24	links.	
25	Q. Do you see anything that looks like	03:54:33
		Page 199

1	sec the sentence that reads, "We understand	
2	this is a big responsibility and work hard to	
3	protect your information and put you in control"?	
4	A. Correct.	
5	Q. And is that one of the promises that you 04:15:49	
6	believe Google has made to you?	
7	A. Yes. And it's also promised again one,	
8	two, three, four the middle paragraph, the last	
9	sentence, on page 1.	
10	Q. Okay. And you're referring to the part of 04:16:14	
11	the sentence that says, "you can adjust your	
12	privacy settings to control what we collect and	
13	how your information is used"; is that right?	
14	A. That's correct.	
15	Q. Okay. And what's the date of this 04:16:25	
16	specific policy that you have in front of you?	
17	A. May 2018.	
18	Q. Are you aware of any earlier version of	
19	the privacy policy Google's privacy policy	
20	where those words appear, either "put you in 04:16:41	
21	control" or "control what we collect"?	
22	A. Previous when you say "previous"	
23	Q. Earlier versions of the privacy policy.	
24	So we looked at one from 2009, for example. I	
25	don't think you referenced the same language in 04:17:06	
	Page 203	

1	other people who use the device won't see your
2	history"?
3	Do you see that there?
4	A. I do.
5	Q. What do you understand that sentence to 04:37:15
6	mean, Ms. Trujillo?
7	A. Well, it means two things to me. It means
8	that I'm able to browse privately and in incognito
9	mode and other people who use the device won't see
10	my history. 04:38:05
11	Q. Do you understand this sentence to be
12	representing that browsing privately and incognito
13	means just what you said it does, which is that
14	other people who use your device won't see your
15	history? 04:38:22
16	A. Please repeat that.
17	Q. This sentence here beginning with "When
18	you browse privately," do you see how it explains
19	what browsing privately means when it says
20	browsing privately, when you do so, quote, "other 04:38:47
21	people who use the device won't see your history"?
22	Do you see where it says that?
23	A. I see where it says that. I don't see how
24	it's an explanation.
25	Q. What do you think it is, then, if not an 04:39:04
	Page 216

		_
1	explanation?	
2	A. It's just the two it's like the two	
3	promises on the splash screen. It's just	
4	conflicting with what the privacy policy says.	
5	Q. This document conflicts with the privacy 04:39:38	
6	policy; is that what you mean	
7	A. Yes.	
8	Q or something else? Okay.	
9	A. That's what I mean.	
10	Q. So this document here conflicts with the 04:39:47	
11	privacy policy.	
12	How does it conflict with the privacy	
13	policy?	
14	A. Because it's let me see. "When you	
15	browse privately." 04:40:19	
16	Q. Are you able to identify any way which	
17	this document conflicts with the privacy policy?	
18	If not, that's fine. I can ask the the the	
19	next question.	
20	A. Well, it's saying that I'm able to browse 04:40:57	
21	privately and other people can't see my history,	
22	but that's not what's happening	
23	Q. Okay.	
24	A when I'm in incognito mode.	
25	Q. Okay. So you believe this this page to 04:41:11	
	Page 217	

1	I'm saying my information.
2	Q. Okay. So that's when you're in regular
3	mode.
4	What information of value have you given
5	to Google when you're in incognito mode? 04:47:52
6	A. Google when I'm in incognito mode,
7	Google has taken my information without my
8	consent.
9	Q. So is there no information that you've
10	given Google in the context of your private 04:48:08
11	browsing activity through incognito mode?
12	A. Did you say "is there no information"?
13	Q. Correct. Because it sounds like you were
14	saying Google takes your information.
15	So I'm wondering, is there any information 04:48:28
16	that you voluntarily share with Google in the
17	context of your incognito sessions?
18	MS. BAEZA: Objection. Form. Vague.
19	BY MS. CRAWFORD:
20	Q. You can answer, Ms. Trujillo. 04:48:42
21	A. Well, I know when I'm in regular mode, I'm
22	consenting to Google taking my information.
23	Q. Okay. And and the con because
24	you you you claim that you have a contract
25	with Google that governs your usage of incognito 04:48:55
	Page 223

1	MS. BAEZA: I said, I just don't think you	
2	like her answer, Ms. Crawford.	
3	BY MS. CRAWFORD:	
4	Q. Ms. Trujillo, please respond.	
5	A. The clear answer is that Google has stolen 04:49:41	
6	my information when I'm in incognito mode.	
7	Q. Okay. I'll I'll accept that. It	
8	I I didn't don't understand you to have	
9	identified any information that you voluntarily	
10	gave Google in the context of your use of 04:49:58	
11	incognito mode. If that's incorrect, let let	
12	me know.	
13	But I think I've heard you to say that	
14	Google has taken information when you're using	
15	incognito without your consent. 04:50:09	
16	In that case, my next question I have is,	
17	when you say Google has taken your information	
18	without its [verbatim] consent, do you believe	
19	that Google, when you're in private browsing mode,	
20	is authorized to use your information in any 04:50:26	
21	capacity or none whatsoever?	
22	A. They're not when I'm in private	
23	browsing or incognito, I they do not have my	
24	consent to use my information. I've chosen	
25	Q. So what sorry. Go ahead. 04:50:51	
	Page 225	

1	MS. BAEZA: Go ahead and finish your	
2	statement, Ms. Trujillo.	
3	THE WITNESS: If I'm on incognito mode, I	
4	have chosen to be private.	
5	BY MS. CRAWFORD: 04:51:13	
6	Q. So it sounds as though there's no	
7	information that you voluntarily agreed to give	
8	Google when you are in an incognito session; is	
9	that right?	
10	MS. BAEZA: Objection. Form. Asked and 04:51:23	
11	answered.	
12	THE WITNESS: Google when I'm in	
13	incognito mode, Google does not have my consent to	
14	use my information.	
15	BY MS. CRAWFORD: 04:51:39	
16	Q. Okay. Do you believe that your the	
17	information that you've provided to Google has	
18	monetary value?	
19	A. Yes.	
20	Q. How so? 04:51:55	
21	A. How so does it have monetary value, the	
22	information that Google has either taken with or	
23	without my consent?	
24	Data and information is the most valuable.	
25	Q. Does it have monetary value? 04:52:24	
	Page 226	

1	MS. BAEZA: Objection. Form.	
2	Mischaracterizes testimony.	
3	MR. MAO: Calls for expert	
4	BY MS. CRAWFORD:	
5	Q. You can answer.	04:57:54
6	A. When I turn on incognito, I'd expect	
7	Google to stand by their promise in the contract	
8	so when I say I want to be kept private, then no	
9	means no.	
10	Q. Okay. Can you tell me all the ways,	04:58:34
11	sitting here today, that you've been harmed by	
12	Google's conduct in the context of the lawsuit	
13	that you filed against it?	
14	A. My personal information has been shared	
15	without my consent, and there are probably	04:58:58
16	because of this, there's I'm sure there's a lot	
17	more damage than I can even imagine.	
18	Q. And when you say your information was	
19	shared, I just want to be clear. Shared by whom	
20	and to whom?	04:59:17
21	MS. BAEZA: Objection. Form. Calls for	
22	speculation.	
23	MS. CRAWFORD: This is the witness's	
24	testimony.	
25	BY MS. CRAWFORD:	04:59:31
		Page 230

1	says otherwise?	
2	A. Skyscanner's policy can say whatever it	
3	wants. I I it was Google who shared my	
4	information while I was in incognito mode.	
5	Q. Okay.	05:52:51
6	MS. CRAWFORD: Let's mark as our our	
7	next exhibit Tab 3, Tracy.	
8	(Trujillo Deposition Exhibit 14 was	
9	marked.)	
10	BY MS. CRAWFORD:	05:53:08
11	Q. I'm going to show you, Ms. Trujillo, a	
12	copy of your discovery responses in this case.	
13	If you refresh the Exhibit Share window	
14	you have open, let me know when this document is	
15	in front of you.	05:53:22
16	A. Exhibit what? I'm sorry, please repeat.	
17	Q. It will either be Exhibit 14 or 15, but	
18	perhaps you can refresh and let me know which one	
19	is has just been loaded.	
20	A. 14 is the most recent.	05:53:55
21	Q. That might be Skyscanner's privacy policy,	
22	in which case you can set that aside and look for	
23	Exhibit 15.	
24	MS. GAO: Actually, Exhibit 14 is the	
25	correct one.	05:54:12
		Page 255

1	MS. CRAWFORD: Oh, perfect. Okay.	
2	BY MS. CRAWFORD:	
3	Q. So if you have Exhibit 14 in front of you,	
4	Ms. Trujillo, can you turn to unfortunately,	
5	this document was served without page numbers, but 05:54:20	
6	it's the the tenth page of this document.	
7	A. Okay. I'm on the tenth page.	
8	Q. Do you see where it says "Interrogatory	
9	Number 10"?	
10	A. Yes. 05:54:41	
11	Q. And "Response to Interrogatory Number 10"?	
12	A. Yes.	
13	Q. Okay. So do you remember a moment ago	
14	when I was asking you about selling your personal	
15	data and whether you knew anything about that? 05:54:59	
16	A. Yes.	
17	Q. And I believe you testified that you don't	
18	know much about that practice.	
19	Is that is that consistent with what	
20	you remember having testified to? 05:55:20	
21	MS. BAEZA: Objection. Form. Vague.	
22	BY MS. CRAWFORD:	
23	Q. Do you remember your testimony on that	
24	topic, Ms. Trujillo?	
25	A. Yes, I do. 05:55:27	
	Page 256	

1	Q. Okay. And you testified that you didn't	
2	know much about selling your personal information,	
3	but that it would be a pretty desperate way of	
4	making money.	
5	Do you remember that?	05:55:41
6	A. Yes.	
7	Q. In your response to this interrogatory,	
8	you state and if you look on the next page it's	
9	the paragraph that begins with "Notwithstanding."	
10	Do you see that paragraph there?	05:56:04
11	A. Yes.	
12	Q. This says, with specificity, that you've	
13	been aware of the value of your personal data for	
14	years and that you're aware of websites like	
15	Killi, companies like Brave and others, that	05:56:28
16	provides monetary compensation for personal data.	
17	Do you see where it says that?	
18	A. Yes.	
19	Q. Are you, in fact, aware of websites like	
20	Killi? I don't believe you testified to Killi	05:56:46
21	when I asked you the question previously.	
22	A. I'm aware that there are websites that do	
23	buy personal data. I'm aware that personal data	
24	is very valuable. But I have not ever sold my	
25	personal data.	05:57:15
		Page 257

1	BY MS. CRAWFORD:
2	Q. You can answer.
3	A. I actually I don't know if I ever
4	I've never logged in under incognito mode. Why
5	not? I just never tried. I didn't I haven't 06:02:00
б	tried logging in to Gmail in incognito mode.
7	Q. Okay.
8	A. I
9	Q. Sorry. Were you still were you
10	finished with your answer? 06:02:21
11	A. I was going to say, I've I use
12	incognito mode for websites.
13	Q. Okay. But not to protect sensitive
14	communications like your personal e-mail?
15	A. My e-mail, I have never logged in under 06:02:43
16	incognito. I'm trying to think of any other
17	no, that's it.
18	Q. Okay. Can we queue up as the next exhibit
19	Tab 23, which is going to be, Ms. Trujillo, the
20	splash screen or private browsing screen of Safari 06:03:17
21	mode, one of the browsing modes that you mentioned
22	earlier in your testimony.
23	(Trujillo Deposition Exhibit 15 was
24	marked.)
25	BY MS. CRAWFORD: 06:03:30
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1	Q. If you could please refresh your Exhibit	
2	Share, and let me know when you have this exhibit	
3	in front of you. It should be Exhibit 15.	
4	A. Okay. I am on Exhibit 15.	
5	Q. Okay. Can you take a second to look this	06:03:54
6	over and let me know when you're done.	
7	A. (Witness reviews.)	
8	Okay.	
9	Q. Have you ever used any private browsing	
10	mode other that incognito for Chrome?	06:04:28
11	A. Yes. I've used private on Safari.	
12	Q. Any other modes sorry.	
13	Any other browsers? If you don't recall,	
14	that's fine.	
15	A. I don't recall.	06:04:58
16	Q. Okay. Do you remember seeing this screen	
17	before from Safari's private mode?	
18	A. I may have seen it. I don't recall.	
19	Q. When you're using Safari's private mode,	
20	what types of protection do you understand that	06:05:17
21	mode to provide?	
22	A. That my private information will not be	
23	collected and stored.	
24	Q. Okay. And what's the basis of that	
25	understanding?	06:05:45
		Page 261

1	A. The basis is that I'm in private mode.	
2	Q. Okay. So you assume that private mode in	
3	Safari, for example, means that your private	
4	information, quote, "will not be collected and	
5	stored," close quote.	06:06:35
6	Is that right?	
7	A. It will not be the the promise from	
8	Google is that Google will not collect and store	
9	my information if I'm on Safari's Safari on	
10	private mode in private mode.	06:06:59
11	Q. Just to make sure I'm clear, are you	
12	saying that Google has made representations to you	
13	about what data Safari is collecting when you're	
14	in private browsing mode in Safari?	
15	A. No, that's not what I'm saying. I'm	06:07:18
16	saying that Google promises that if I'm in a	
17	private setting, in private browsing on Safari,	
18	that Google itself will not collect and store my	
19	information.	
20	Q. How could Google collect your information	06:07:38
21	if you're browsing in a different company's web	
22	browser?	
23	A. I don't	
24	MS. BAEZA: Objection. Form. Calls for	
25	speculation and expert opinion.	06:07:53
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1	BY MS. CRAWFORD:	
2	Q. Ms. Trujillo?	
3	A. I I know that's what happens. How that	
4	happens, I don't know. I'm not an expert.	
5	Q. Okay. You would agree with me, even	06:08:09
6	though you're not an expert, that nothing about	
7	what appears on this page references Google;	
8	right? Google isn't mentioned anywhere here?	
9	A. Well, even I even if I'm on Safari,	
10	whether I'm in regular mode or private mode,	06:09:08
11	Google is collecting my information.	
12	Q. What's the basis for that belief?	
13	A. My attorneys and experts have found it to	
14	be true.	
15	Q. Okay. Next separate question: Do you	06:09:42
16	think other companies besides Google are	
17	collecting your information the ways you've just	
18	described, companies like Apple or companies like	
19	Facebook, or is your belief specific to Google?	
20	A. The information that I have isn't	06:10:05
21	belief-specific to Google. It's fact-specific to	
22	Google. And Apple or Facebook, I I'm not sure	
23	how they operate.	
24	Q. Okay. Do you understand the relationship	
25	that Safari and Apple share?	06:10:45
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1	ads in incognito mode?	
2	A. Yes.	
3	Q. Did you know that targeted ads in	
4	incognito mode were coming from Google before this	
5	lawsuit, or did you learn that after the lawsuit?	07:13:47
6	MS. CRAWFORD: Objection. Leading.	
7	THE WITNESS: I learned this after the	
8	lawsuit.	
9	BY MS. BAEZA:	
10	Q. Earlier you were asked about your	07:14:08
11	understanding about what information websites	
12	passed on to Google.	
13	Do you remember those questions?	
14	A. Yes.	
15	Q. And Google's attorney asked you some	07:14:17
16	questions about your understanding about what	
17	information was passed on when in regular mode.	
18	Do you remember?	
19	A. Yes.	
20	Q. Based on Google's disclosures, what is	07:14:30
21	your understanding on what information Google	
22	should be collecting from websites when you're in	
23	incognito mode?	
24	A. When I'm in incognito mode?	
25	Q. Correct.	07:14:52
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1	A.	Google should not be collecting any of my	
2	informat	ion when I'm in incognito mode.	
3	Q.	The term "irrespective" was used earlier	
4	today.		
5		Do you remember that?	07:15:08
6	A.	Yes.	
7	Q.	Do you know what the word "irrespective"	
8	means?		
9	A.	No. I don't.	
10	Q.	Earlier oh, sorry. Go ahead.	07:15:19
11	A.	No, I don't.	
12	Q.	Earlier you were asked whether you	
13	provided	cookie values from your browser during	
14	the cour	se of this litigation.	
15		Do you remember that?	07:15:33
16	A.	Yes.	
17	Q.	And you testified that you weren't really	
18	sure wha	t a cookie is.	
19		Do you remember?	
20	A.	Correct, yes.	07:15:42
21	Q.	Without going into the substance of	
22	privileg	ed communications with your attorneys, do	
23	you reca	ll back in November and December working	
24	with peop	ple to pull certain values from your	
25	computer	?	07:15:55
			Page 278

1	A. Yes, I do recall.	
2	Q. And those values were large strings of	
3	characters.	
4	Do you remember?	
5	A. Yes.	07:16:05
6	MS. CRAWFORD: Objection. Leading the	
7	witness. I mean, Rosy, you're you're leading	
8	the witness to give answers to the tar very	
9	narrowly focused questions that you're asking right	
10	now.	07:16:17
11	I don't think that this is proper, and I'm	
12	creating a record that you're leading the witness	
13	in a way that I don't think is appropriate at this	
14	stage.	
15	MS. BAEZA: Your speaking objection is	07:16:28
16	noted.	
17	MS. CRAWFORD: It is.	
18	BY MS. BAEZA:	
19	Q. Let me go back to to the last question,	
20	'cuz I lost my train of thought here, that long	07:16:39
21	speaking objection.	
22	MS. CRAWFORD: Rosy, let's be respectful,	
23	please.	
24	MS. BAEZA: All right.	
25	BY MS. BAEZA:	07:16:55
	P	age 279

1	Q. If I represented to you that that large	
2	string of characters were cookie values, would	
3	your earlier answer change to yes, that you now	
4	recall providing cookie values from your browser	
5	during the course of this litigation? 07:17:07	
6	A. Yes. My answer's yes.	
7	Q. Do you remember being asked questions	
8	about the relationship between Apple and Safari?	
9	A. Yes.	
10	Q. Did you know that the Safari browser is a 07:17:23	
11	product of Apple before today?	
12	A. No, I did not.	
13	Q. Knowing this now, would you understand	
14	Safari to mean Apple?	
15	MS. CRAWFORD: Objection. Leading again. 07:17:42	
16	The witness's testimony speaks for itself.	
17	BY MS. BAEZA:	
18	Q. You can answer.	
19	A. Yes.	
20	Q. Does Apple's collection of your personal 07:17:52	
21	data have anything to do with this lawsuit?	
22	A. No.	
23	Q. Do you remember earlier when you were	
24	asked questions about the incognito splash screen?	
25	A. Yes. 07:18:10	
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1	Q. Okay. If you can please go to that	
2	document. It's Exhibit 4.	
3	Let me know when you have that open.	
4	A. Okay.	
5	I have it open.	07:18:36
6	Q. And do you remember being asked questions	
7	about whether the incognito splash screen	
8	discloses that your information is not shared?	
9	A. Yes, I remember being asked.	
10	Q. Do you see where it says "Your activity	07:18:50
11	might still be visible to"?	
12	A. Yes.	
13	Q. And below that, it lists three entities	
14	your activity might still be visible to.	
15	Do you see that?	07:19:09
16	A. Yes.	
17	Q. What does that communicate to you?	
18	MS. CRAWFORD: Objection.	
19	THE WITNESS: It communicates to me that	
20	my activity may be visible to websites I visited,	07:19:35
21	my employer, school, internet service de	
22	provider. But it does not say it might still be	
23	visible to Google.	
24	BY MS. BAEZA:	
25	Q. Okay. You can close that exhibit out.	07:20:02
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1	[verbatim]. Your counsel asked if you used
2	incognito mode and ran a Google Search, whether
3	that meant Google would collect your data.
4	Do you remember that?
5	A. Are you asking are you just asking if I 07:28:11
6	remember her asking me that question?
7	Q. Yeah, I'm asking if you remember your
8	testimony about these questions, yes.
9	A. My testimony? Not what she asked me, my
10	testimony? 07:28:31
11	Q. Do you remember tell telling do you
12	remember testifying that, quote, "If I'm in
13	incognito mode, my information shouldn't be
14	collected," period, closed quote? Do you remember
15	that? 07:28:57
16	A. Yes. I I don't know if you're asking
17	if I remember the exact words, but I do remember
18	saying something along those lines.
19	Q. You would agree with me that the splash
20	screen that you just looked at does say "Your 07:29:11
21	activity might still be visible to websites" [as
22	read]; right?
23	A. "Your activity might still be"
24	(reading.)
25	If you're asking if that is what I see on 07:29:40
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1	the splash screen also?	
2	Q. Yes.	
3	Do you see where it says that?	
4	A. Yes.	
5	Q. And google.com is a website; isn't it? 07:29:53	
6	A. But it doesn't say "Google" on here.	
7	Q. But it says "Websites you visit," so I'm	
8	asking, do you understand google.com to be a	
9	website?	
10	A. I believe that it should specifically 07:30:11	
11	say "Google" on here.	
12	Q. Ms. Trujillo, I appreciate the response,	
13	but that's not the question that I've asked you.	
14	I'll ask it one more time in the hopes of getting	
15	a clear yes-or-no answer. 07:30:50	ı
16	Do you understand that google.com is a	
17	website?	
18	MS. BAEZA: Objection. Form. Asked and	
19	answered.	
20	THE WITNESS: I understand that in the 07:31:03	ı
21	privacy policy it says any services across Google.	
22	BY MS. CRAWFORD:	
23	Q. So is the answer to my question, yes,	
24	google.com is a website?	
25	MS. BAEZA: Objection. Form. Asked and 07:31:28	1
	Page 288	

1	answered.	
2	THE WITNESS: I know that Google well,	
3	incognito is part of Google and my privacy should	
4	be or is promised to be protected if I'm in	
5	incognito mode across any of the Google services.	07:32:07
6	BY MS. CRAWFORD:	
7	Q. Ms. Trujillo, I appreciate your answer,	
8	but do you understand the question that I've	
9	asked?	
10	MS. BAEZA: Objection. Badgering the	07:32:20
11	witness.	
12	BY MS. CRAWFORD:	
13	Q. Ms. Trujillo.	
14	A. I understand the question.	
15	Q. Okay. Are you able to answer it with a	07:32:33
16	yes or no? Is google.com a website?	
17	MS. BAEZA: Objection. Form. Asked and	
18	answered. And she can answer the question however	
19	she sees fit.	
20	MS. CRAWFORD: Okay. Thank you, Rosy.	07:32:44
21	BY MS. CRAWFORD:	
22	Q. Ms. Trujillo.	
23	A. The splash screen should include my	
24	activity. Where it says my activity may still be	
25	visible, it should have Google on here.	07:33:04
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1	Q. Any other companies that you think should	
2	be listed there or just Google?	
3	A. Definitely Google, since they collect	
4	data.	
5	Q. Yep.	07:33:27
6	My question was was slightly different.	
7	Any companies other than Google that you	
8	believe should be listed here?	
9	A. I can't think of any right now.	
10	Q. Okay. And just to make sure you don't	07:33:37
11	have an answer to give to the question that I've	
12	posed several times now, are you able to tell me	
13	whether or not you believe google.com is a	
14	website; yes or no?	
15	MS. BAEZA: Objection. Form. Asked and	07:33:56
16	answered.	
17	MS. CRAWFORD: What was the witness's	
18	response to that question, Rosy? Did she answer	
19	"yes" or "no" to that?	
20	MS. BAEZA: I'm not testifying, and she	07:34:09
21	doesn't have to answer with a yes or no. She	
22	already answered the question.	
23	MS. CRAWFORD: Okay.	
24	BY MS. CRAWFORD:	
25	Q. Ms. Trujillo	07:34:14
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1
      JOMAIRE CRAWFORD, ESQ.
 2
      jomairecrawford@quinnemanuel.com
                                                FEBRUARY 16, 2022
 3
     RE: BROWN V. GOOGLE LLC
     FEBRUARY 11, 2022, MONIQUE TRUJILLO, JOB NO. 5077549
 5
6
     The above-referenced transcript has been
      completed by Veritext Legal Solutions and
7
8
     review of the transcript is being handled as follows:
9
      ___ Per CA State Code (CCP 2025.520 (a)-(e)) - Contact Veritext
10
         to schedule a time to review the original transcript at
         a Veritext office.
11
12
      ___ Per CA State Code (CCP 2025.520 (a)-(e)) - Locked .PDF
         Transcript - The witness should review the transcript and
13
14
        make any necessary corrections on the errata pages included
        below, notating the page and line number of the corrections.
15
16
         The witness should then sign and date the errata and penalty
17
         of perjury pages and return the completed pages to all
         appearing counsel within the period of time determined at
18
19
         the deposition or provided by the Code of Civil Procedure.
       _ Waiving the CA Code of Civil Procedure per Stipulation of
20
         Counsel - Original transcript to be released for signature
21
         as determined at the deposition.
22
      ___ Signature Waived - Reading & Signature was waived at the
23
24
         time of the deposition.
25
                                                            Page 296
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\_\_ Federal R&S Requested (FRCP 30(e)(1)(B)) - Locked .PDF Transcript - The witness should review the transcript and make any necessary corrections on the errata pages included below, notating the page and line number of the corrections. The witness should then sign and date the errata and penalty of perjury pages and return the completed pages to all appearing counsel within the period of time determined at the deposition or provided by the Federal Rules. \_x\_ Federal R&S Not Requested - Reading & Signature was not requested before the completion of the deposition. Page 297

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1	BROWN V. GOOGLE LLC	
2	MONIQUE TRUJILLO (#5077549)	
3	ERRATASHEET	
4	PAGE LINE CHANGE	
5		
6	REASON	
7	PAGE LINE CHANGE	
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24	WITNESS Date	
25		
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